



Campus Flex Dollars Account Policy

1. General

- a. This Policy applies to Campus Flex Dollars accounts on University of Toronto TCards and Food Services Guest Cards.

Refer to the [TCard+ Terms and Conditions](#) for information pertaining to TCards.

- b. This Policy does not apply to Food Services Commuter Plans or Residence Dining Meal Plans, or TBucks. See Food Service's [Meal Plan](#) Terms and Conditions.

2. Transfers

- a. Unused Residence Access Meal Plan Dining Dollars, including additional funds added throughout the year are transferred to a Campus Flex Dollar account loaded on the users TCard or Guest Card at the completion of the Access Meal Plan period (April 30 each year) and available for use on or before May 8. *Date subject to change.*
- b. Fund transfers to a Campus Flex Dollar account incur a \$50.00 administration fee and will be deducted from the transfer amount. Balances of \$50.00 or less do not qualify for a transfer.

3. Refunds

- a. Campus Flex Dollars are refundable with confirmation of withdrawal from the University of Toronto, St. George Campus, or academic completion. Campus Flex Dollars refunds incur a \$50.00 administration fee and will be deducted from the refund amount. Balances of \$50.00 or less do not qualify for a refund.

4. Campus Flex Dollar Use

- a. Campus Flex Dollars are redeemable at select Food Services locations. See [Where to Eat](#) for a list of participating locations. Transactions are subject to applicable taxes.
- b. Campus Flex Dollar accounts can only be accessed (tendered at a point of sale) using a TCard or Food Services Guest Card.

5. Inactive Accounts

- a. Campus Flex Dollar accounts without financial activity for a period of 12-months after leaving the University will be deactivated and all funds forfeited. Funds forfeited due to inactive Campus Flex Dollar accounts cannot be reinstated or refunded.

6. Changes to Campus Flex Dollars Policy

- a. The University reserves the right to amend this policy at any time. The Campus Flex Dollars Policy is posted on the [Food Services website](#). Policy changes apply to all Campus Flex Dollar accounts currently in use and supersede the policy in effect at the time the Campus Flex Dollar account was activated.