UNIVERSITY OF TORONTO | Food Services Spaces & Experiences

Chestnut Residence Access Meal Plan Terms and Conditions – 2026/2027

Where Your Meal Plan Dollars Go

Your non-refundable Residence Access Meal Plan represents a commitment to eat a predictable number of meals in the Chestnut Dining Commons over a specified period.

In return for this commitment, the Food Services team plans the annual program, hours of operation, menus, staffing levels and corresponding services. Access Meal Plan funds contribute to associated costs, such as, but not limited to, labour, cost of food, equipment, facility maintenance and utilities.

Chestnut Residence Meal Plans

An Access Meal Plan is mandatory for Chestnut Residents.

Prior to activation of your Access Meal Plan all residents are required to review and acknowledge the Meal Plan Terms & Conditions, included as part of the Chestnut Residence Occupancy Agreement. Upon acknowledging and agreeing to these terms and conditions in the StarRez Housing Portal, you agree to all the terms and conditions of the Chestnut Meal Plan Agreement, including all terms contained herein.

Access Meal Plan Options

There are two Access Meal Plans to consider before selecting your preferred option. The **Unlimited Access** and **Access 14** plans are redeemable at the Chestnut Dining Commons, with the option to use a limited number of available access swipes (Entry Swipes) per week at CampusOne, Oak House or New College Dining Commons, and each plan includes Dining Dollars for use at campus retail food service locations.

The Access Meal Plan week begins each Sunday and ends on Saturday.

Unlimited Access allows the plan holder Unlimited Entry Swipes each week to the Chestnut Dining Commons and includes the option to use up to five (5) available entry swipes per week at CampusOne, Oak House or New College Dining Commons. Access Plan users can eat what they want and the quantity they wish to eat without worrying about counting weekly meal swipes. The Unlimited Access plan includes $700 Dining Dollars for purchasing food and beverages at participating retail food service locations on campus.

Access 14 allows the Plan holder 14 Entry Swipes each week to the Chestnut Dining Commons and includes the option to use up to three (3) available entry swipes per week at CampusOne, Oak House, or New College Dining Commons. Access 14 plan holders can eat what they want and the quantity they wish to eat with each Entry Swipe. The Access 14 plan includes $600 Dining Dollars for purchasing food and beverages at participating retail food service locations on campus. Entry Swipes are reset to 14 accesses each week.

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Meal Plan Rates

Unlimited Access Plan	Plan Total	Term One Amount Due	Term Two Amount Due
Unlimited Entry Swipes Amount	$6,900.00	$3,450.00	$3,450.00
Dining Dollars	$700.00	$700.00	
Tbucks	$50.00	$50.00	
CIF	$150.00	$150.00	
Total	**$7,800.00**	**$4,350.00**	**$3,450.00**

Access 14 Plan	Plan Total	Term One Amount Due	Term Two Amount Due
Access 14 Entry Swipes Amount	$6,450.00	$3,225.00	$3,225.00
Dining Dollars	$600.00	$600.00	
Tbucks	$50.00	$50.00	
CIF	$150.00	$150.00	
Total	**$7,250.00**	**$4,025.00**	**$3,225.00**

The **Dining Dollars** portion of the meal plan is available for purchasing tax-exempt food and beverages (as per Canada Revenue Agency (CRA) regulations) at participating Food Services retail locations. Visit Where to Eat on Campus for a list of participating locations. *Retail Food Service locations participating in the Dining Dollar Plan are subject to change. At the end of the academic year (April 30, 2027) unused Dining Dollars are transferred to Food Services Campus Flex Dollars – see Campus Flex Dollars Terms and Conditions.

It is important to note, whichever plan you choose, having enough Dining Dollars for the entire academic year depends on your eating habits and budgeting. Meal Plan holders who use all their Dining Dollars before the end of the academic year can purchase additional funds using E Accounts. Dining Dollars top-ups are subject to the Chestnut Residence Meal Plan Terms and Conditions.

TBucks

Each meal plan includes a preloaded amount of TBucks. TBucks is a common form of currency accepted across campus. They can be used to purchase products at participating locations, or for textbooks and payment for printing and photocopying on campus. Additional TBucks can be purchased by anyone in possession of a TCard for use on the U of T St. George and Scarborough Campuses. TBucks purchases are subject to applicable taxes. TBucks Policy

The **Residence Capital Improvement Fund (CIF)** is a non-refundable fee used for capital investments that directly enhance the residence dining experience, facilities, environment, and equipment.

1. How The Chestnut Dining Commons Access Plans Work

a. Access Meal Plans, Dining Dollars and TBucks are loaded on the meal plan holders TCard/Meal Card at meal plan commencement.

b. Access Plan holders present their TCard/Meal Card to the Dining Commons entrance attendant and swipe or tap their card to redeem an Access Plan Entry Swipe to gain entry to the dining room.

Access Plans have a defined number of entry swipes per week: **The Access Meal plan week begins on Sunday and ends on Saturday.**

I. **Unlimited Access** – Unlimited entry swipes per week to the Chestnut Dining Commons – includes the option to use up to five (5) available entry swipes per week at CampusOne, Oak House, or New College Dining Commons.

II. **Access 14** - Access is limited to 14 entry swipes per week to the Chestnut Dining Commons. Unused Entry Swipes expire at the end of each week. Entry Swipes are reset to 14 at the beginning of each week. The Access 14 plan includes the option to use up to three (3) available entry swipes per week at CampusOne, Oak House, or New College Dining Commons.

c. Residence Dining Commons operate as an all-you-care-to-eat platform, which allows Access Meal Plan holders to eat what they want and the quantity they wish to eat with each Access Plan Entry Swipe.

d. Access plans do not allow in-and-out privileges – each entry to the Dining Commons requires an Entry Swipe.

e. Dining Commons are eat-in only – limited takeout options available. See section (5.)

2. Access Plans Terms and Conditions

a. Participation in an Access Meal Plan is part of the Chestnut Residence Occupancy Agreement and is mandatory.

b. Chestnut Residence Access Meal Plans are only redeemable at the Chestnut Dining Commons.[1.]

c. Access Meal Plans are non-refundable, including no discount, credit, or refund for unused Access Plan Entry Swipes.

d. Access 14 Meal Plans are reset to 14 Entry Swipes each Sunday at 12:01 am, and unused Entry Swipes expire at 11:59 pm each Saturday.

e. Unused Access 14 Entry Swipes do not carryover to subsequent weeks.

f. Access Meal Plans are not transferable and **shall only be used by the resident to whom the Access Plan is issued**.

g. Access Meal Plan holders can dine with guests who do not have a meal plan – guests must pay the meal period entrance fee at each visit (debit, credit, TBucks, Flex Dollars, or Dining Dollars). No in-and-out privileges and meals are eat-in only.

h. Access Meal Plan Entry Swipes are not permitted for use for guest entry. **Entry Swipes shall only be used for Dining Commons access for the resident to whom the Access Plan is issued**.

i. Entrance attendants and cashiers reserve the right to confirm the identity of the student and their Access Meal Plan at each Entry Swipe.

j. A TCard/Meal Card should be kept in a secure location. All Entry Swipes, Dining Dollars, and TBucks funds used between the time a TCard/Meal Card is lost or stolen, and reporting of the loss will not be refunded.

Intentional misuse of an Access Plan can result in the loss of Meal Plan privileges, and/or additional charges.

[1.] Access Plans include the use of a limited number of available Entry Swipes per week to CampusOne, Oak House or New College Dining Commons.

3. Changing an Access Meal Plan

a. Meal Plan holders who determine that a different Access Plan would better suit their needs will have up to 12:00 pm on September 24, 2026, to request an Access Meal Plan change. All approved changes will be effective September 27, 2026. Access Meal Plan change requests received after 12:00 pm, September 24, 2026, will not be processed. Chestnut Residence Access Meal Plan Terms and Conditions – 2026/2027 remain in full effect for all Access Meal Plan changes. Retroactive changes are not permitted.

Change to an Access Meal Plan only applies to the Unlimited Entry Swipes or Access 14 Entry Swipes portion of your meal plan. Charges are prorated. The Dining Dollars and TBucks portions remain unchanged. To top-up Dining Dollars or TBucks, refer to the Meal Plan Rates section above.

4. Dining Dollar Carryover

Unused Dining Dollars, including additional funds added throughout the year, are transferred to Food Services Campus Flex Dollars at the completion of the Meal Plan period (April 30, 2027), and can be used to purchase food, beverage, and other items at participating Food Services locations beginning May 7, 2027. Campus Flex Dollars are refundable with confirmation of withdrawal from the University of Toronto, St. George campus, or academic completion. Funds transferred to Campus Flex Dollars and Campus Flex Dollar refunds each incur a $50.00 administration fee and will be deducted from the transfer amount and/or refund amount. Balances of $50.00 or less do not qualify for a transfer or refund. Campus Flex Dollar purchases are subject to applicable taxes.

5. Residence Dining Commons Take-Out Allowance

All Residence Dining Commons are eat-in only with a limited take-out allowance.

The limited take-out option is available to take a meal to go using an Eco to Go Container (one Eco to Go exchange card is provided with your welcome package at check-in). Access Meal Plan holders have access to three take-out meals per week.

Take-Out Allowance Terms of Use

a. Access Meal Plans include three (3) take-out passes per week.
b. Three (3) take-out passes are loaded on to the Plan holders TCard/Meal Card each Sunday - unused passes expire each Saturday.
c. Take-out passes have no value, are not transferable, and unused passes do not carryover to subsequent weeks.
d. Take-out passes shall only be used by the resident to whom the Plan take-out passes are issued.
e. Take-out passes are redeemable with an available Entry Swipe – take-out passes are **NOT** an Access Entry.

Redemption Process

a. Swipe your TCard/Meal Card at the entrance host station (cashier) to redeem a Plan Entry Swipe for entry to a Residence Dining Commons.
b. If you wish to use one of three (3) weekly take-out passes, inform the cashier prior to entering the dining room.
c. Swipe your TCard/Meal Card again to redeem a take-out pass and exchange your Eco to Go Card for an Eco Container. Return your used container at the cashier station to exchange for a new Eco to Go Card.
d. A take-out pass is redeemable, with an available Entry Swipe, for a meal served in one (1) Eco to Go Container. Consuming food from an Eco Container in the dining room is prohibited.
e. Entry Access to a Dining Commons is for eat-in OR Take-out – consuming food eat-in AND take-out with a single Access Entry Swipe is prohibited.

For more information about the take-out pass Terms of Use or Redemption Process, ask an entrance host cashier or a Residence Dining Commons Managing Chef.

Intentional misuse of the take-out pass allowance can result in the loss of take-out privileges, and/or additional charges.

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Early Withdrawal

For residents who withdraw early from residence in accordance with the Chestnut Residence Occupancy agreement, the following applies:

Refunds are limited to the Unlimited Access or Access 14 Entry Swipes Amount portion of the Access Plans. No refund of the CIF or Tbucks. TBucks refunds subject to the Terms and Conditions associated with the plan. Entry Swipe Amount refunds are issued based on the withdrawal date falling within the periods listed below. Dining Dollars remain on the Plan holders account until April 30, 2027. Dining Dollar refunds for Plan holders who **withdraw from the University** is calculated using a prorated weekly charge based on the withdrawal date or amount spent, whichever is greater.

1. Meal Plan Commencement to October 31st
    a. Unlimited Access and Access 14 Plan Entry Swipe Amount refunds are calculated subject to a 30-day minimum charge. Refunds are calculated based on a prorated weekly charge following the first 30-days to the first Saturday following the withdrawal date, up to a refund maximum of 50% of the Term 1 Amount.
    b. Term 2 – Refund of the Term 2 amount for the Unlimited Access or Access 14 Entry Swipe Amount.
    c. Refunds incur a $50.00 administration fee and will be deducted from the refund amount.

2. November 1st to end of Term 1
    a. Term 1 is deemed complete – No refund issued.
    b. Term 2 – Refund of Term 2 amount for Unlimited Access or Access 14 Entry Swipes Amount.
    c. Refunds incur a $50.00 administration fee and will be deducted from the refund amount.

3. Commencement of Term 2 to January 31st
    a. Term 1 is deemed complete – No Term 1 refunds issued
    b. Term 2 Unlimited Access and Access 14 Entry Swipe Amount refunds calculated subject to a pro-rated charge per week based on the commencement of Term 2 to the first Saturday following the withdrawal date, up to a maximum refund of 50% of the Term 2 Amount.
    c. Refunds incur a $50.00 administrative fee and will be deducted from the refund amount.

4. February 1st to end of Term 2
    a. No refunds issued.

Transferring an Access Meal Plan to a new Residence

Students who withdraw from Chestnut Residence and transfer to CampusOne, Oak House, Knox College or New College Residence will have their Access Meal Plan transferred to the new Residence. Transfer amounts are calculated on a weekly charge based on the Chestnut Residence withdrawal date. Transfers incur a $50.00 administration fee and will be deducted from the transfer amount.

Changes to a Meal Plan are not permitted with a transfer. Changing an Access Meal Plan (section 3.) conditions apply.

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Meal Plan Key Dates

1. Meal Plan commences August 30, 2026, with breakfast service.
2. Access Meal Plan changes - cut-off date for a change request: September 24, 2026, before 12:00 pm.
3. University Winter Holiday Closure: December 23rd, 2026, to January 8th, 2027, inclusive.
4. Chestnut Dining Commons closes after dinner service on December 22nd, 2026.
5. Term 2 commences on January 9th, 2027, with breakfast service.
6. Meal Plan End Date - April 30th, 2027.
7. Unused Dining Dollars are transferred to Campus Flex Dollars at the completion of Term 2, April 30, 2027 – transfers are completed on or before May 7th, 2027.

*Key dates and meal service information are subject to change.

*Terms and Conditions contained herein are subject to change.

Important Links

Where to Eat on Campus
Locations accepting Dining Dollars/Tbucks

E-Accounts
Plan Top-Up Information

Chestnut Food Services Website
Hours of Operation – Meal Plan Information
Key Dates – Food Services Information