UNIVERSITY OF TORONTO | Food Services Spaces & Experiences

Commuter Access Meal Plan Terms and Conditions – 2025/2026

Food Services

Our mission is to provide a wide range of affordable, sustainable, and nutritious food options through excellent service, commitment to our environment, and the celebration of food to reflect our diverse community.

Food Services is committed to enhancing the overall student experience within the dining halls and developing food standards and campus wide initiatives such as a commitment to local food purchasing, a bottled water free campus, waste management and compost programs, and working with food rescue partners within our downtown community.

Where Your Meal Plan Dollars Go

Your non-refundable Access Meal Plan represents a commitment to eat a predictable number of meals in a Residence Dining Commons over a specified period.

In return for this commitment, the Food Services team plans the annual program, hours of operation, menus, staffing levels and corresponding services. Access Meal Plan funds contribute to associated costs, such as, but not limited to, labour, cost of food, equipment, facility maintenance and utilities.

Commuter Access Meal Plans

Commuter Access Meal Plans are available to commuter students or students residing in a U of T residence and not subject to a mandatory Meal Plan requirement. Purchasing a Commuter Access Meal Plan is an automatic acceptance of the Access Meal Plan, and all the terms and conditions contained herein.

Access Meal Plan Options

There are two Commuter Access Meal Plans to consider before selecting your preferred option. The **Unlimited Access** and **Access 14** plans are redeemable at Chestnut, Oak House, or New College Dining Commons, and each plan includes Dining Dollars for use at campus retail food service locations.

The Access Meal plan week begins on Sunday and ends on Saturday.

- **Unlimited Access** – Allows the plan holder Unlimited Entry Swipes each week to Chestnut, Oak House, or New College Dining Commons. Access Plan users can eat what they want and the quantity they wish to eat without worrying about counting weekly meal swipes. The Unlimited Access plan includes $700 Dining Dollars for purchasing food and beverages at participating retail food service locations on campus.
- **Access 14** – Allows the Plan holder 14 Entry Swipes each week to Chestnut, Oak House, or New College Dining Commons. Access 14 plan holders can eat what they want and the quantity they wish to eat with each Entry Swipe. The Access 14 plan includes $600 Dining Dollars for purchasing food and beverages at participating retail food service locations on campus. Entry Swipes are reset to 14 accesses each week.

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Unlimited Access Plan	Amount
Unlimited Entry Swipes	$6725.00
Dining Dollars	$700.00
Tbucks	$50.00
CIF	$150.00
Total Plan Cost	**$7,625.00**

Access 14 Plan	Amount
14 Entry Swipes (per week)	$6125.00
Dining Dollars	$600.00
Tbucks	$50.00
CIF	$150.00
Total Plan Cost	**$6,925.00**

The **Dining Dollars** portion of the meal plan is available for purchasing tax-exempt food and beverages (as per Canada Revenue Agency (CRA) regulations) at participating Food Services retail locations. Visit Where to Eat on Campus for a list of participating locations. At the end of the academic year (April 30, 2026) unused Dining Dollars are transferred to Food Services Campus Flex Dollars.

It is important to note, whichever plan you choose, having enough Dining Dollars for the entire academic year depends on your eating habits and budgeting. Meal Plan holders who use all their Dining Dollars before the end of the academic year can purchase additional funds using E Accounts. Dining Dollars top-ups are subject to the Commuter Access Meal Plan Terms and Conditions.

TBucks

Each meal plan includes a preloaded amount of TBucks. TBucks is a common form of currency accepted across campus. They can be used to purchase products at participating locations, or for textbooks and payment for printing and photocopying on campus. Additional TBucks can be purchased by anyone in possession of a TCard for use on the U of T St. George and Scarborough Campuses. TBucks purchases are subject to applicable taxes. TBucks Policy

The **Residence Capital Improvement Fund (CIF)** is a non-refundable fee used for capital investments that directly enhance the residence dining experience, facilities, environment, and equipment.

1. How The Commuter Access Plans Work

a. Access Meal Plan Entry Swipes, Dining Dollars and TBucks are loaded on the meal plan holders TCard/Meal Card at meal plan commencement.

b. Access Plan holders present their TCard/Meal Card to the Dining Commons entrance attendant and swipe or tap their card to gain entry to the dining room.

Access Plans have a defined number of entry swipes per week: **The Access Meal plan week begins on Sunday and ends on Saturday.**

I. **Unlimited Access** – Unlimited entry swipes per week to Chestnut, Oak House, or New College Dining Commons.

II. **Access 14** - Access is limited to 14 entry swipes per week to Chestnut, Oak House, or New College Dining Commons. Unused Entry Swipes expire at the end of each week. Entry Swipes are reset to 14 at the beginning of each week.

c. Residence Dining Commons operate as an all-you-care-to-eat platform, which allows Access Meal Plan holders to eat what they want and the quantity they wish to eat with each Access Plan Entry Swipe.

d. Access plans do not allow in-and-out privileges – each entry to the Dining Commons requires an Entry Swipe.

e. Dining Commons are eat-in only – limited takeout options available. See section (7.)

2. Access Plans Terms and Conditions

a. Access Meal Plans are non-refundable, including no discount, credit, or refund for unused Entry Swipes.

b. Access 14 Meal Plans are reset to 14 Entry Swipes each Sunday at 12:01 am, and unused Entry Swipes expire at 11:59 pm each Saturday.

c. Unused Access 14 Entry Swipes do not carryover to subsequent weeks.

d. Access Meal Plans are not transferable and **shall only be used by the person to whom the Access Plan is issued**.

e. Access Meal Plan holders can dine with guests who do not have a meal plan – guests must pay the meal period entrance fee at each visit (debit, credit, TBucks, Flex Dollars, or Dining Dollars). No in-and-out privileges and meals are eat-in only.

f. Access Meal Plan Entry Swipes are not permitted for use for guest entry. **Entry Swipes shall only be used for Dining Commons access for the person to whom the Access Plan is issued**.

g. Entrance attendants and cashiers reserve the right to confirm the identity of the student and their Access Meal Plan at each Entry Swipe.

h. A Tcard/Meal Card should be treated like a credit/debit card and kept in a secure location. All Entry Swipes, Dining Dollars, and Tbucks funds used between the time a TCard is lost or stolen, and reporting of the loss will not be refunded.

Intentional misuse of an Access Plan can result in the loss of Meal Plan privileges, and/or additional charges.

3. Topping Up an Access Meal Plan Dining Dollars

a. Plan holders who determine they need additional Dining Dollars during the academic year can add funds to their account, referred to as a "top-up". Additional Dining Dollars can be purchased using E Accounts. Additional Dining Dollars are subject to the Terms and Conditions contained herein.

4. Dining Dollar Carryover

Unused Dining Dollars, including additional funds added throughout the year, are transferred to Food Services Campus Flex Dollars at the completion of the Meal Plan period (April 30, 2026), and can be used to purchase food, beverage, and other items at participating Food Services locations beginning May 8, 2026. Campus Flex Dollars are refundable with confirmation of withdrawal from the University of Toronto, St. George campus, or academic completion. Funds transferred to Campus Flex Dollars and Campus Flex Dollar refunds each incur a $50.00 administration fee and will be deducted from the transfer amount and/or refund amount. Balances of $50.00 or less do not qualify for a transfer or refund. Campus Flex Dollar purchases are subject to applicable taxes.

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5. Residence Dining Commons Take-Out Allowance

All Residence Dining Commons are eat-in only with a limited take-out allowance.

The limited take-out option is available to take a meal to go using an Eco to Go Container. Access Meal Plan holders have access to three take-out meals per week.

Take-Out Allowance Terms of Use

a. Commuter Access Meal Plans include three (3) take-out passes per week.

b. Three (3) take-out passes are loaded on to the Plan holders TCard/Meal Card each Sunday - unused passes expire each Saturday.

c. Take-out passes have no value, are not transferable, and unused passes do not carryover to subsequent days/weeks.

d. Take-out passes shall only be used by the resident to whom the Plan take-out passes are issued.

e. Take-out passes are redeemable with an available Entry Swipe – take-out passes are NOT an Access Entry.

Redemption Process

1. Swipe your TCard/Meal Card at the entrance host station (cashier) to redeem a Plan Entry Swipe for entry to a Residence Dining Commons.
2. If you wish to use one of three (3) weekly take-out passes, inform the cashier prior to entering the dining room.
3. Swipe your TCard/Meal Card again to redeem a take-out pass and exchange your Eco to Go Card for an Eco Container. Return your used container at the cashier station to exchange for a new Eco to Go Card.
4. A take-out pass is redeemable, with an available Entry Swipe, for a meal served in one (1) Eco to Go Container. Consuming food from an Eco Container in the dining room is prohibited.
5. Entry Access to a Dining Commons is for eat-in OR Take-out – consuming food eat-in AND take-out with a single Access Entry Swipe is prohibited.

For more information about the take-out pass Terms of Use or Redemption Process, ask an entrance host cashier or a Residence Dining Commons Managing Chef.

Intentional misuse of the take-out pass allowance can result in the loss of take-out privileges, and/or additional charges.

6. Refunds

a. Unlimited Access, and Access 14 Commuter Meal Plans are non-refundable.

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Meal Plan Key Dates

1. Access Meal Plans begin August 24, 2025, with breakfast service.
2. University Winter Holiday Closure: December 23rd, 2025, to January 3rd, 2026, inclusive.
3. Dining Commons close after dinner service on December 21st, 2025.
4. Term 2 commences on January 4th, 2026, with breakfast service.
5. Access Meal Plan End Date - April 30th, 2026.
6. Unused Dining Dollars are transferred to Campus Flex Dollars at the completion of Term 2, April 30, 2026 – transfers are completed on or before May 8th, 2026.

*Key dates and meal service information are subject to change

Important Links

Where to Eat on Campus — **https://ueat.utoronto.ca/where-to-eat/**
Locations accepting Dining Dollars/Tbucks

E-Accounts — **https://foodservices.utoronto.ca/meal-plans/**
Plan Top-Up Information