



New College Residence Access Meal Plan Terms and Conditions – 2025/2026

Food Services

Our mission is to provide a wide range of affordable, sustainable, and nutritious food options through excellent service, commitment to our environment and the celebration of food to reflect our diverse community.

Food Services is committed to enhancing the overall student experience within the dining commons and developing food standards and campus wide initiatives such as a commitment to local food purchasing, a bottled water free campus, waste management and compost programs, and working with food rescue partners within our downtown community.

Where Your Meal Plan Dollars Go

Your non-refundable Residence Access Meal Plan represents a commitment to eat a predictable number of meals in the New College Dining Commons over a specified period.

In return for this commitment, the Food Services team plans the annual program, hours of operation, menus, staffing levels and corresponding services. Access Meal Plan funds contribute to associated costs, such as, but not limited to, labour, cost of food, equipment, facility maintenance and utilities.

New College Residence Access Meal Plan Terms & Conditions Acknowledgement and Acceptance

An Access Meal Plan is mandatory for New College Residents.

Prior to activation of your Access Meal Plan all residents are required to review and acknowledge the Meal Plan Terms & Conditions included as part of the New College Residence Occupancy Agreement. Upon acknowledging and agreeing to these terms and conditions in the StarRez Housing Portal, you agree to all the terms and conditions of the New College Meal Plan requirement including all terms contained herein.

Access Meal Plan Options

There are three Access Meal Plans to consider before selecting your preferred option. The Unlimited Access, Access 14, and Access 10 plans are redeemable at the New College Dining Commons with the option to use a limited number of available Entry Swipes per week at Oak House or Chestnut Dining Commons, and each plan includes Dining Dollars for use at participating campus retail food service locations.

Unlimited Access – Allows the plan holder Unlimited Entry Swipes each week to the New College Dining Commons and includes the option to use up to five (5) available Entry Swipes per week at Oak House or Chestnut Dining Commons. Access Plan users can eat what they want and the quantity they wish to eat without worrying about counting weekly meal swipes. The Unlimited Access plan includes \$700 Dining Dollars for purchasing food and beverages at participating retail food service locations on campus.



Access 14 – Plan holders have access to 14 Entry Swipes each week to the New College Dining Commons and includes the option to use up to three (3) available entry swipes per week at Oak House or Chestnut Dining Commons. Access 14 plan holders can eat what they want and the quantity they wish to eat with each Entry Swipe. The Access 14 plan includes \$600 Dining Dollars for purchasing food and beverages at participating retail food service locations on campus. Entry Swipes are reset to 14 each Sunday - See Access Plans Terms and Conditions below.

Access 10 – Plan holders have access to 10 Entry Swipes each week to the New College Dining Commons and includes the option to use up to two (2) available entry swipes per week at Oak House or Chestnut Dining Commons. Access 10 plan holders can eat what they want and the quantity they wish to eat with each Entry Swipe. The Access 10 plan includes \$400 Dining Dollars for purchasing food and beverages at participating retail food service locations on campus. Entry Swipes are reset to 10 each Sunday - See Access Plans Terms and Conditions below.

Access Plans Options

<u>Unlimited Access Plan</u>	<u>Total Cost</u>	<u>Term 1 Amount</u>	<u>Term 2 Amount</u>
Unlimited Entry Swipes	\$6725.00	\$3362.50	\$3362.50
Dining Dollars	\$700.00	\$700.00	-
Tbucks	\$50.00	\$50.00	-
CIF	<u>\$150.00</u>	<u>\$150.00</u>	-
Total	\$7625.00	\$4262.50	\$3362.50

<u>Access 14 Plan</u>	<u>Total Cost</u>	<u>Term 1 Amount</u>	<u>Term 2 Amount</u>
14 Entry Swipes (per week)	\$6125.00	\$3062.50	\$3062.50
Dining Dollars	\$600.00	\$600.00	-
Tbucks	\$50.00	\$50.00	-
CIF	<u>\$150.00</u>	<u>\$150.00</u>	-
Total	\$6925.00	\$3862.50	\$3062.50

<u>Access 10 Plan</u>	<u>Total Cost</u>	<u>Term 1 Amount</u>	<u>Term 2 Amount</u>
10 Entry Swipes (per week)	\$5825.00	\$2912.50	\$2912.50
Dining Dollars	\$400.00	\$400.00	-
Tbucks	\$50.00	\$50.00	-
CIF	<u>\$150.00</u>	<u>\$150.00</u>	-
Total	\$6425.00	\$3512.50	\$2912.50



The **Dining Dollars** portion of the meal plan is available for purchasing tax-exempt food and beverages (as per Canada Revenue Agency (CRA) regulations) at participating Food Services retail locations. Visit [Where to Eat on Campus](#) for a list of participating locations. At the end of the academic year (April 30, 2026) unused Dining Dollars are transferred to Food Services Campus Flex Dollars.

It is important to note, whichever plan you choose, having enough Dining Dollars for the entire academic year depends on your eating habits and budgeting. Meal Plan holders who use all their Dining Dollars before the end of the academic year can purchase additional funds using [eAccounts](#).

Dining Dollars top-ups are subject to the New College Residence Access Meal Plan Terms and Conditions.

TBucks

Each meal plan includes a preloaded amount of TBucks. TBucks is a common form of currency accepted across campus. They can be used to purchase products at participating locations, or for textbooks and payment for printing and photocopying on campus. Additional TBucks can be purchased by anyone in possession of a TCard for use on the U of T St. George and Scarborough Campuses. TBucks purchases are subject to applicable taxes. [TBucks Policy](#)

The **Residence Capital Improvement Fund (CIF)** is a non-refundable fee used for capital investments that directly enhance the residence dining experience, facilities, environment, and equipment.

1. How The New College Dining Commons Access Plans Work

- a. Access Meal Plans, including all Dining Dollars and TBucks are loaded on the meal plan holders TCard at meal plan commencement.
- b. Access Plan holders present their TCard to the Dining Commons entrance attendant and swipe or tap their card to gain entry to the Residence Dining Commons.

Access Plans have a defined number of Entry Swipes per week. The Access Meal plan week begins on Sunday and ends on Saturday.

- I. **Unlimited Access** – Unlimited Entry Swipes per week to the New College Dining Commons – includes the option to use up to five (5) available Entry Swipes per week at Oak House or Chestnut Dining Commons.
 - II. **Access 14** - Access is limited to 14 Entry Swipes per week to the New College Dining Commons. Unused Entry Swipes expire at the end of each week. Entry Swipes are reset to 14 at the beginning of each week. The Access 14 plan includes the option to use up to three (3) available Entry Swipes per week at Oak House or Chestnut Dining Commons.
 - III. **Access 10** - Access is limited to 10 Entry Swipes per week to the New College Dining Commons. Unused Entry Swipes expire at the end of each week. Entry Swipes are reset to 10 at the beginning of each week. The Access 10 plan includes the option to use up to two (2) available Entry Swipes per week at Oak House or Chestnut Dining Commons.
- c. Access Plans operate as an all-you-care-to-eat platform, which allows Access Meal Plan holders to eat what they want and the quantity they wish to eat with each Dining Commons Entry Swipe.
 - d. Access Meal Plans do not allow in-and-out privileges – each entry to the Dining Commons requires an Entry Swipe.
 - e. Dining Commons are eat-in only – limited takeout options available. See Take-out Allowance Terms of Use below.



2. Access Plans Terms and Conditions

- a. Participation in an Access Meal Plan is part of the New College Residence Occupancy Agreement and is mandatory.
- b. New College Residence Access Meal Plans are only redeemable at New College Dining Commons, with a limited number of available Entry Swipes per week for use at Oak House, or Chestnut Dining Commons.
- c. Access Meal Plans are non-refundable, including no discount, credit, or refund for unused Entry Swipes.
- d. Unused weekly Access Entry Swipes are not transferable and do not carryover to subsequent weeks. Unused Entry Swipes expire at 11:59 pm each Saturday.
- e. Access 14 and Access 10 plans are reset to 14 or 10 Entry Swipes at 12:01 am each Sunday.
- f. Access Meal Plans, including Entry Swipes, Dining Dollars and TBucks are not transferable and **shall only be used by the resident to whom the Access Meal Plan is issued.**
- g. Access Meal Plan holders can dine with guests who do not have a meal plan – guests pay the meal period entrance fee at each visit using a debit or credit card, TBucks, Campus Flex, or Dining Dollars. No in-and-out privileges and meals are eat-in only.
- h. Access Meal Plan Entry Swipes are not permitted for use for guest entry. **Entry Swipes shall only be used for Dining Commons access for the resident to whom the Access Plan is issued.**
- i. Entrance attendants and cashiers reserve the right to confirm the identity of the meal plan user and their Access Meal Plan at each Entry Swipe.
- j. A TCard should be treated similar to a credit/debit card and kept in a secure location. All Entry Swipes and/or Dining Dollar funds used between the time a TCard is lost or stolen, and reporting of the loss will not be refunded.

3. Changing or Topping Up an Access Meal Plan

- a. Meal Plan holders who determine that a different plan would better suit their needs will have up to 12:00 pm on September 11, 2025, to request an Access Meal Plan change. All approved changes will be effective September 14, 2025. Access Meal Plan change requests received after 12:00 pm, September 11, 2025, will not be processed. New College Residence Access Meal Plan Terms and Conditions – 2025/2026 remain in full effect for all Access Meal Plan changes. Retroactive changes not permitted. Visit [Food Services website](#) for more information.
- b. Meal Plan holders who determine they need additional Dining Dollars during the academic year can add funds to their account – referred to as a “top-up”. Additional Dining Dollars can be purchased using [eAccounts](#). Additional Dining Dollars are subject to the Terms and Conditions contained herein.

4. Dining Dollar Carryover

Unused tax-exempt Dining Dollars, including additional funds added throughout the year, are transferred to **Food Services Campus Flex Dollars** at the completion of the Access Meal Plan period (April 30, 2026) and can be used to purchase food, beverage, and other items at participating Food Services locations beginning May 8, 2026. Campus Flex Dollars are refundable with confirmation of withdrawal from the University of Toronto, St. George campus, or academic completion. Funds transferred to Campus Flex Dollars, and Campus Flex Dollars refunds each incur a \$50.00 administration fee and will be deducted from the transfer amount and/or refund amount. Balances of \$50.00 or less do not qualify for a transfer or refund. Campus Flex Dollar purchases are subject to applicable taxes. Visit the [Food Services](#) page for Campus Flex Dollars Account Policy.



5. Early Withdrawal

For residents who withdraw from residence early in accordance with the New College Residence Occupancy agreement, the following applies:

- a. Refunds are limited to the Unlimited Access, Access 14, or Access 10 Entry Swipes Amount portion of the Access Plans. No refund of the CIF or TBucks. TBucks refunds subject to the Terms and Conditions associated with the plan. Entry Swipe Amount refunds are issued based on the withdrawal date falling within the periods listed below. Dining Dollars remain on the Plan holders account until April 30, 2026. Dining Dollar refunds for Plan holders who withdraw from the University is calculated using a prorated weekly charge based on the withdrawal date or amount spent, whichever is greater.
- b. Meal Plan Commencement to October 31st
 - i. Unlimited Access, Access 14, or Access 10 Plan Entry Swipe Amount refunds are calculated subject to a 30-day minimum charge. Refunds are calculated based on a prorated weekly charge following the first 30-days to the first Saturday following the withdrawal date, up to a refund maximum of 50% of the Term 1 Amount.
 - ii. Term 2 – Refund of the Term 2 amount for Unlimited Access, Access 14, or Access 10 Entry Swipe Amount.
 - iii. Refunds incur a \$50.00 administration fee and will be deducted from the refund amount.
- c. November 1st to end of Term 1
 - i. Term 1 is deemed complete - No refund issued.
 - ii. Term 2 – Refund of the Term 2 amount for Unlimited Access, Access 14, or Access 10 Entry Swipes Amount.
 - iii. Refunds incur a \$50.00 administration fee and will be deducted from the refund amount.
- d. Commencement of Term 2 to January 31st
 - i. Term 1 is deemed complete - No Term 1 refunds issued.
 - ii. Term 2 Unlimited Access, Access 14, or Access 10 Entry Swipe Amount refunds are calculated subject to a pro-rated charge per week based on the commencement date of Term 2 to the first Saturday following the withdrawal date, up to a maximum refund of 50% of the Term 2 Amount.
 - iii. Refunds are charged a \$50.00 administration fee and will be deducted from the refund amount.
- e. February 1st to end of Term 2
 - i. No refunds issued.



Take-Out Allowance Terms of Use

- a. Access Meal Plans include three (3) take-out passes per week.
- b. Three (3) take-out passes are loaded on to the Plan holders TCard/Meal Card each Sunday - unused passes expire each Saturday.
- c. Take-out passes have no value, are not transferable, and unused passes do not carryover to subsequent weeks.
- d. Take-out passes shall only be used by the Plan holder to whom the Plan take-out passes are issued.
- e. Take-out passes are redeemable with an available Entry Swipe – take-out passes are **NOT** an Access Entry.

Redemption Process

1. Swipe your TCard/Meal Card at the entrance host station (cashier) to redeem a Plan Entry Swipe for entry to a Residence Dining Commons.
2. If you wish to use one of three (3) weekly take-out passes, inform the cashier prior to entering the dining room.
3. Swipe your TCard/Meal Card **again** to redeem a take-out pass and exchange your Eco to Go Card for **ONE** Eco Container. Return your used container at the cashier station to exchange for a new Eco to Go Card.
4. A take-out pass is redeemable with an available Entry Swipe for a meal served in one (1) Eco to Go Container. Consuming food from an Eco Container in the dining room is prohibited.
5. Entry Access to a Dining Commons is for eat-in **OR** Take-out only – consuming food eat-in and take-out with a single Access Entry Swipe is prohibited.

For more information about the take-out pass Terms of Use or Redemption Process, ask an entrance host cashier or a Residence Dining Commons Managing Chef.

Intentional misuse of the take-out pass allowance can result in the loss of take-out privileges, and/or additional charges.

Meal Plan Key Dates

1. Meal Plan (Term 1) commences August 24, 2025, with breakfast service.
2. Access Meal Plan changes - cut-off date for a change request: September 11, 2025, before 12:00 pm.
3. University Winter Holiday Closure: December 23rd, 2025, to January 2nd, 2026, inclusive.
4. New College Dining Commons closes after dinner service on December 21st, 2025.
5. Term 2 commences on January 3rd, 2026, with lunch service.
6. Meal Plan End Date (Term 2 end date) – Meal Plan ends after dinner service on April 30th, 2026.
7. Unused Dining Dollars are transferred to Campus Flex Dollars after the Meal Plan end date - transfers are completed on or before May 8th, 2026.

*Key dates and meal service information are subject to change



Important Links

Food Services Website

Information about Food Services

<https://foodservices.utoronto.ca/>

Where to Eat on Campus

Locations accepting Dining Dollars/Tbucks &
Campus Flex Dollars

<https://foodservices.utoronto.ca/where-to-eat/>

New College Dining Commons Website

Hours of Operation – Meal Plan Information
Key Dates – Food Services Information

<https://foodservices.utoronto.ca/new-college-dining-commons/>